# Comp 341/441 - HCI

# Spring Semester 2020 - Week 3

Dr Nick Hayward

#### **Vision & Resolution**

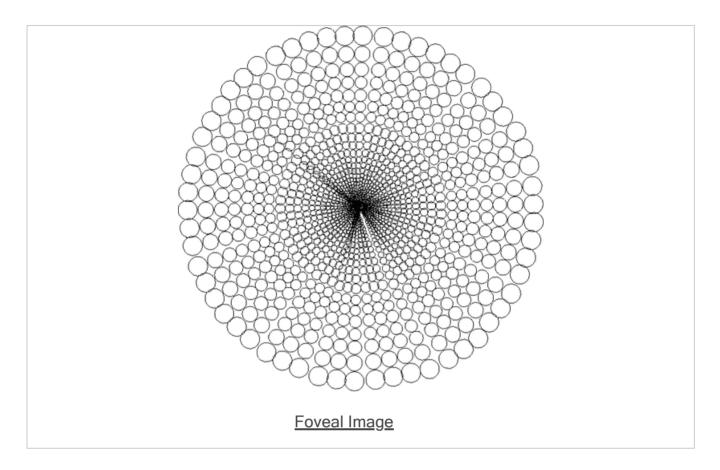
#### Peripheral vision

# Peripheral vision - consider spatial resolution in human vision

- spatial resolution drops greatly from the centre to the periphery
- three known reasons for this phenomenon
  - data compression
  - o information compressed, associated data loss from visual periphery
  - pixel density
  - eye has ~ 6-7 million cone cells in the retina
  - o cones densely packed in centre of vision, known as fovea
  - processing
    - fovea is ~ 1% of the retina
  - brain's visual cortex uses ~ 50% of its area for input from the fovea
  - remaining area for other 99%
- vision has much greater resolution in the centre than elsewhere
- Waloszek, G. 2005

# Image - Vision & Resolution

#### foveal resolution



Foveal Image (source: Illustrated Dictionary of Computer Vision)

## Vision & Resolution

is peripheral vision any use?

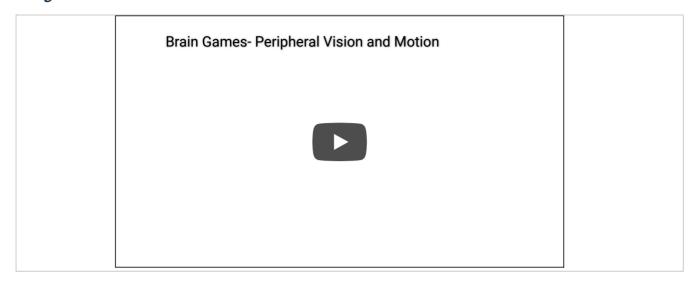
Is peripheral vision any use?

# Three primary functions for peripheral vision:

- better vision in the dark
- detects motion
- guides the fovea, our centre of vision

## Video - Vision & Resolution

#### brain games



Peripheral Vision and Motion

Source - Brain Games - YouTube

#### application in user interfaces

- one of the primary issues is a user's focal point relative to other interface elements
- error messages are an example of this issue
  - user's focal point at button or clicked link...
  - messages often missed if presented within peripheral vision relative to link...
- messages need to be obvious relative to focal point of fovea
- other design considerations for peripheral vision
  - standard design options
  - o colour, font or icon size, relative positioning, opacity...

#### make messages visible...

- use a user's focal point to our advantage as designers
  - · put the message at the focal point
- user's tend to focus in a predictable manner with user interface interaction
- inherent predictability can be used to guide design
  - western users tend to follow a pattern of movement for forms, panels &c.
    - top left to bottom right
  - o click a link and obtain focal point
- mark an error prominently to help users
  - normally place the message near the source of the error
  - or relocate to focal point if discrepancy in the user interface

#### make messages visible...cont'd

- consider adding an error icon or symbol to the message output
- ensure icon or symbol is consistent throughout application, website...
- reserve a single colour for error messages throughout the interface
  - customarily red colour used for error and danger messages
  - o consider red colour relative to company or brand image
  - o red considered good luck, auspicious in Chinese culture
  - often associated with death in Egypt...
  - o if necessary, change colour and add error icon &c. to help reinforce different colour

#### overt interface options

# There are also more obvious options for attracting a user's attention.

- a message in an error dialog or modal box
  - gets attention quickly and forces a user to interact before continuing
  - use with caution, can be very annoying if abused
  - carefully consider context before deploying modal options
  - traditional popups can be overridden in browser settings
- use sound to reinforce an error message
  - system beep or warning common tool for notifying users
  - notifies a user to check the interface for more information
  - consider as a support, reinforcement to visual messages
  - again, quickly becomes annoying if abused
  - environmental conditions important as well
  - vibrations an alternative for mobile apps...

#### overt interface options...cont'd

- animated notifications work with our peripheral vision's motion tracking
  - peripheral vision's ability to detect motion
  - detection causes reflexive eye movement towards the screen
  - animations often seen in interface menu selections
  - menu blinks or flashes to indicate selection of option

#### **Considerations**

- these options should be used sparingly in a user interface design
- such visual options are often associated with annoying advertisements
- context is important
- consider advanced options to cancel or limit such interface options

#### positive highlighting and focus

- peripheral vision useful as a trigger for the fovea to focus
- moving, overt objects and triggers quickly draw the fovea's attention
- searching is another important role for our vision
  - peripheral vision plays key role
  - dependent upon search target, style, colour, movement...
- design can help our vision focus upon search target
  - text decoration, highlighting, weight, emphasis...
  - bold that pops

text example 1

### Test 1

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text example 2

#### Test 2

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text example 3

#### Test 3

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## Video - Vision & Interfaces

#### UI Pop

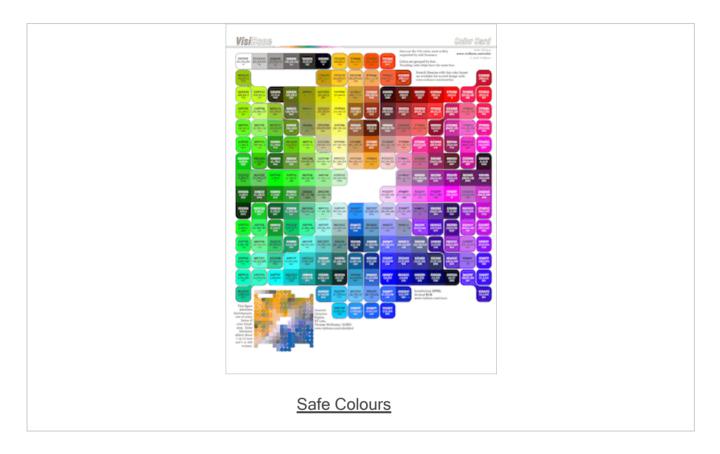


Samsung One UI 2: Designed for everyday simplicity

Source - One UI 2 - YouTube

# Image - Vision & Interfaces

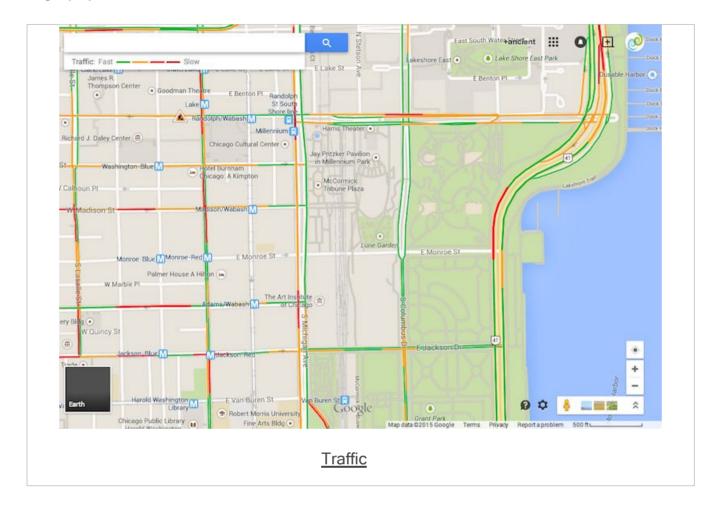
#### web safe & browser colours



Browser colours & colour blindness (source: VisiBone)

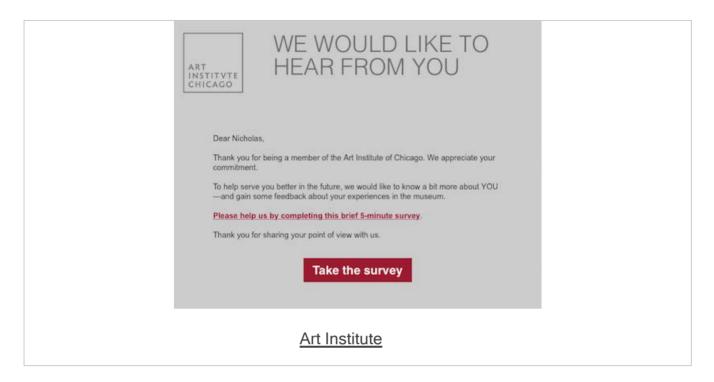
# Image - Vision & Interfaces

#### design pop...



## Image - Vision & Interfaces

#### design example



Email Survey - (source: Art Institute Chicago)

#### consideration of interaction

- GUIs tend to present graphical controls for user interaction
- buttons, drop-down boxes and menus, sliders...
- users interact either directly or indirectly
  - gesturing on a touchscreen...
  - pointing device such as a mouse, keyboard...
- inherent assumption users know required actions for a given application

#### hierarchical breakdown

- normally a predictable model involving a hierarchical breakdown
- goals: user's high-level goal for interaction with application
- o write a letter, take a photo, read a book, book a holiday...
- o goals become what the user wants to do
- o instead of *how* they will do it
- tasks: allow a user to fulfill their goals
- perform some general steps
- follow a structured path of activities
- actions: user carries out their tasks by performing interface actions
- specific operations in the user interface
- click a button, select a menu item, drag and drop an element, text entry...

#### example

# Example - user editing of photo metadata within image library application

- users wants to edit some metadata for a photo in their image library application
- open the required image document in image application
- select a menu item to view the current metadata record
- edit existing text entries in the metadata record
- enter new text for missing data
- spell check user input
- preview the updated image metadata
- tag or categorise the image

#### example

# Example - user editing of photo metadata within image library application

- click a menu item to select metadata record
- click on *edit* option to start modifying record
- delete some data from the record
- enter some new text data
- click the update or save button to close the metadata record

#### patterns emerging

- important to realise and understand is that a predictable pattern emerges
- goals often achieved by means of various sets of tasks
- tasks often be achieved by various sets of actions
- such interface patterns can be achieved in multiple ways
  - e.g. both keyboard shortcuts and mouse inputs
- pattern from goal to task to action
- · will, more often than not, be the same
- necessary to keep such actions flexible and re-usable
- combine and mix them to achieve multiple disparate tasks

## Video - Users & Interaction

#### digital accessibility



What is digital accessibility?

Source - Digital Accessibility - YouTube

#### consideration of interaction - brief recap

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## Video - Users & Interaction

## filter photos based on metadata

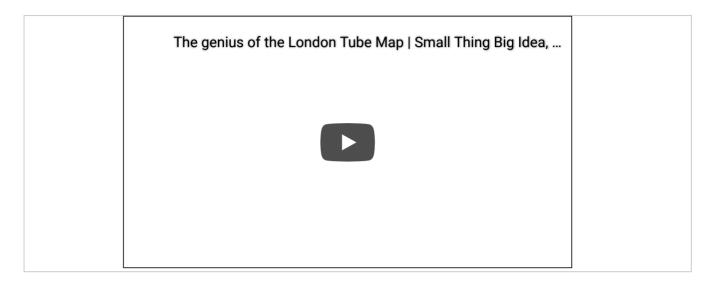
- Filter photographs based on metadata
- Source: Adobe Lightroom Tutorials

#### hierarchical breakdown - brief recap

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#### Video

#### **Design Genius**



TED: The Genius of the London Tube Map
Source: Genius of the London Tube Map - YouTube

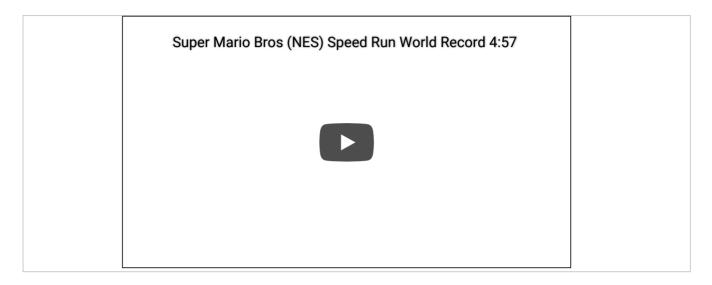
#### stages of action

## Stages of Action

- tends to be easier and quicker for experienced users
- tasks are known to achieve goal
- new users more hesitant at first
- uncertain of the required actions to accomplish a task
- may be uncertain of the tasks necessary to achieve their goal
- some users consult documentation, online tutorials, help forums...
- many simply begin with exploratory approach
- user may continue cycle of exploration through application
- continue until goal completed satisfactorily
- or, until the user gets stuck and can't move on

## Video - Users & Interaction

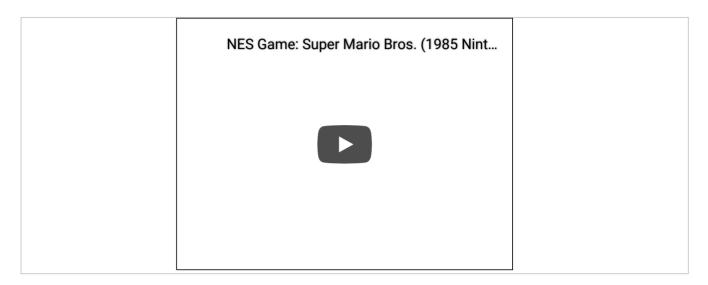
#### Super Mario Bros. speed run



Super Mario Bros. Speed Run - Source: YouTube

#### Video - Users & Interaction

#### Super Mario Bros. standard play



NES Game: Super Mario Bros. (1985 Nintendo) -

Source: YouTube

#### seven-stage action cycle model

- formalised model named Seven-Stage Action Cycle Model
  - Norman, D. The Design of Everyday Things. Basic Books. 2013.
- the model consisted of the following steps:
  - 1. Identifying an immediate goal
  - 2. Forming an intention to act
  - 3. Determining a plan of specific actions
  - 4. Carrying out the actions
  - 5. Observing the results by perceiving the state of the system and the world
  - 6. Interpreting the results
  - 7. Evaluating whether the actions had the desired results

#### intro

- mental models formed as a user learns tasks within an application
- conceptual representation in our user's mind of how a system works
- · how to operate an application's interface
- naturally reflects a user's current stage of learning and understanding
- this understanding is subject to change
- changes to reflect new learning, experience...
- may diminish or disappear as a user forgets details over time
- a user relies on a mental model for an application, scenario...
- user's will also develop expectations based upon such models
- compare a user's mental model to a system's implementation model
- can begin to explain usability issues and problems

#### elements of a mental model relative to apps & UIs

- 1. interface appearance
- 2. interface concepts, syntax, general rules...
- 3. navigation map
- 4. plans and strategies for accomplishing tasks and reacting to problems &c.
- 5. heuristics, conventions...
- 6. perception of application's implementation model

#### interface appearance

- users form visual images of the places they encounter and repeatedly use within an interface
  - e.g. various pages, screens, tabs, windows...
- for most users, recall of mental images will be vague and inherently imperfect
  - excluding those with eidetic memories
- interface familiarity leads to familiarity with general layout
  - frequency of use is also important
- a user is unlikely to be able to sketch in detail an application's interface from a mental model

# Image - Users & Mental Models

## Super Mario Kart - 1992



# Image - Users & Mental Models

#### Mario Kart 64 - 1996

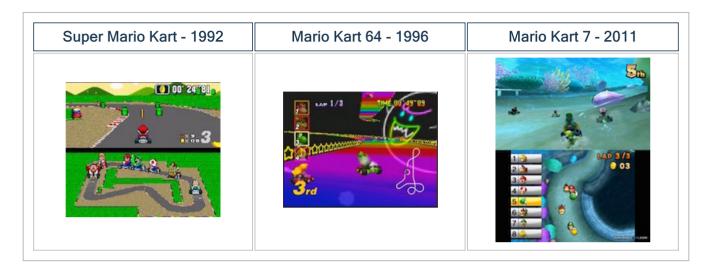


# Image - Users & Mental Models

#### Mario Kart 7 - 2011



## Mario Kart through the years...



#### Resources

- Card, S.K., Moran, T.P. and Newell, A. The psychology of humancomputer interaction. Lawrence Erlbaum Associates. 1983.
- Krug, S. Don't make me think, revisited: A common sense approach to web usability. 3rd Edition. New Riders. 2014.
- Miller, G. A. The magical number seven, plus or minus two: Some limits on our capacity for processing information. Psychological Review, Vol. 63, Issue 2. Pp. 81-97. 1956.
- Norman, D. The Design of Everyday Things. Basic Books. 2013.