Comp 341/441 - HCI

Spring Semester 2020 - Week 9

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### learning to play a game - part 1

- provision of instruction in using and playing a game
- game or simulation requires cognitive effort
- to master the mechanics of the environment
- not always available for learning goals or outcomes
- we know this happens...
- may need to modify game and its general play
- helps maintain a balance between learning and enjoying the game
- one explicit option that often helps
- try to free such mental resources for learning the instructional goals
- free by explicitly teaching how a game or simulation works
- focus of this suggestion is on the mechanics of the interface
- not necessarily the detailed strategic decisions required by the game itself
- computer generated agent can start the game or simulation
- e.g. a tour or example
- how goals are achieved by manipulation of various interface elements
- could actually be as simple as
  - summarising keyboard controls for movement
  - or navigation elements of the interface

### learning to play a game - part 2

- also consider providing memory support
- many problem solving or strategy games
- take place over a period of time
- participant accumulates data
- participant may draw required conclusions from experience
- records can also help learners
  - help derive conclusions based on tests, experiments, or examples
- might also consider including process guidance
- as a player progresses through the game
- actions may be recorded so they can view their progress
- view upon completion of a game or segment

### learning to play a game - part 3

*"students need support in how to interact with geology simulations, particularly support in building and using spatial representations" P.181.* 

Mayer, R.E., Mautone, P., and Prothero, W. 2002. "Pictorial aids for learning by doing in a multimedia geology simulation game." Journal of Educational Psychology 94. PP.171-185.

- another option is visualisation support
- The Profile Game
- players collect data from a planet whose surface is obscured by clouds
- players draw a line and the computer shows a profile line
- *line indicates how far above and below sea level the surface is at a given point*
- by drawing many lines players learn
- $\circ\;$  whether a section contains a mountain, trough, island...
- players were provided with various aids
- strategy aids in text
- visual aids diagramming various features,
- or no aids
- the best game result
  - players with the visual aids produced the best game performance





- Bryan Alexander Preparing Teachers and Students to Succeed in an Open-Ended Future
- gaming section starts at 2:50 for about 35 seconds...
- then example game usage from 4:37 to 6:20 minutes

- Microsoft's Space Simulator 1994
- President Elect 1988 Editions
- SimEarth 1990
- SimLife 1992

#### intro

- how do users actually process a page or screen within an application?
- designers and developers interested in working out how to guide a user
- optimise viewing experience for user's focal point
- graphical artists use emphasis and position to draw attention
- cartoonists carefully compose and sketch out cartoons
- draw attention to speech-bubbles etc in correct order...
- we can compose our visual page elements to influence a user's viewing order
- by knowing common patterns for user viewing
  - we can design our apps to accommodate such usage patterns
  - putting relevant information where users actually look

#### humour



# Source - The Curious Dog Log

### how do users read a page?

- Western readers follow a pattern for reading
- look at first word in the top left corner of a page
- then scan across the line from left to right
- read the words
- skip to the beginning of the next line
- reader's eyes scan across the line of text
  - not a smooth action
  - user's focus jumps rapidly between given spots on the page
    known as fixation points
  - *jumps from point to point known as saccades* brain does not receive visual information during saccades
  - brain capable of combining images received at each fixation point
    brain sees in a line

#### perceiving more complicated pages...

- consider page layouts with a more complex design and pattern
- slightly harder to discern exactly how a user's eyes move across the page
- some generalisations we can consider and transfer
  - users get an initial impression of a page or document
  - z-shaped pattern
  - upper left, read title, then scan from upper right
  - $\circ\;$  diagonal to lower left, then scan to lower right
  - $\circ~$  return focal point to areas of interest
- uncertain how flashy, loud images etc will impact this pattern
- tend to break or interrupt a user's pattern of scanning the page
- user searching a page for something specific will often follow a different pattern

#### studies

- researchers have conducted eye-tracking studies
- using specialised cameras and software
- capable of identifying where and what a user views on screen
- software can replay a user's scanpath
- a series of fixations and saccades
- replay tells us the areas of interest and how long each user viewed
- aggregate scanpaths to form a heatmap diagram
- shows predominant areas of interest to our users

### eye tracking advert



Google Chrome Japan Source - YouTube

### Eyetracking Web Usability - part 1

- websites present a different pattern for users
- user's tend to follow an F pattern
  - read across the top
  - continue down the screen
  - read lines, at least partial, of text
  - tend to read paragraphs nearer the top of the screen
  - only scan text near the bottom of the screen
- at the bottom of the screen
  - users tend to make an additional quick scan down the left side of the screen
  - left sidebar with links draws particular attention

Source - Nielsen, J. and Pernice, K. *Eyetracking web usability.* New Riders. 2009.

### Eyetracking Web Usability - part 2

- images and graphics attract a user's attention
- *tends to be a strong response and reaction when they are relevant and integral to the content*
- users seem able to quickly discern relevant imagery from stock photos
  stock photos quickly overlooked and ignored
- banner ads now tend to be ignored by users
  - users start their F pattern beneath these adverts
  - users begin viewing site beneath these adverts
- users tend to ignore repetitive elements on multiple pages
- eg: logo, navigation bars...
- only look again if they need something...

Source - Nielsen, J. and Pernice, K. *Eyetracking web usability.* New Riders. 2009.

### Video - Processing Visual Information

### eye tracking



Google Chrome Japan Source - YouTube

### Intro

- Gestalt concept allows us to explain how humans perceive and comprehend visual information
- as interface designers such laws can be exploited
- create visual layouts and representations to improve communications, concepts, relationships...
- Gestalt: form, shape...
- refers to the notion of a whole, a body, more than the mere sum of its parts...
- Gestalt in psychology
- notion that humans seek sense of the world by imposing concepts of structure, order...
- Gestalt effect suggests that our mind will naturally attempt to recognise coherent, whole forms...
  - instead of perceiving individually smaller constituent parts that form the whole



# Source - Gestalt Principles

### Image - Gestalt Laws of Perception



# Source - World Wildlife Fund

### Max Wertheimer

- 1923, Max Wertheimer's paper Laws of Organisation in Perceptual Forms
- suggested a number of principles or laws that describe how the mind tends to perceive visual information
- for example, there are certain laws useful for consideration relative to design
  - Law of Prägnanz
  - Law of Proximity
  - Law of Similarity
  - Law of Closure
  - Law of Common Fate/Region
  - Law of Continuation
  - Law of Good Gestalt (or Good Continuation)

### Law of Prägnanz

- basic law proposed by Wertheimer
- the other laws are derived from this basic law
- Prägnanz can be roughly translated as concise in nature, or a sense of simplicity
- when we perceive a visual scene we try to interpret it,
- *in the simplest, most concise, and easily recognisable form*
- the mind tries to perceive the scene as a whole
- rather than the sum of its constituent parts
- consider an image of a square or rectangle
  - not four sides
  - two horizontal and two vertical

### Law of proximity

- items located in close proximity will be perceived as a single entity or group
- items in a group will also be perceived as distinct and different from other items
  - eg: an electronic board with individual lights, bulbs...
- close proximity causes the interpretation in our vision and brain
- change the proximity, and our perception will change as well
- interface design
- separate and isolate similar elements and user's perception of the whole will change
- eg: keep form elements together to avoid isolation and false perception
- coherent presentation of like elements to form the required whole



Source - Web Designer Depot

### Law of Similarity

- visual elements that share properties or attributes are perceived as belonging together
- conversely, visual elements with differing properties or attributes will be perceived as belonging to different groups
- eg: jumble elements together squares, circles, triangles, rectangles...
- our vision and brain will try to organise and sort these shapes
- colour will also act as a varying factor
- we will try to group based upon multiple attributes shape, colour...
- file managers are a good example of this principle in interface design
- highlighting and other sort options naturally help our users

### Image - Gestalt Laws of Perception



Source - Web Designer Depot

### Law of Closure

- lines, or similar representative grouped elements
- more likely to be perceived as a common group if they appear to form
- $\circ~$  the outline or  $\ensuremath{\textit{closure}}$  of a given shape or surface
- still considered true if that outline is not complete
- our mind will fill in any gaps in these incomplete shapes
- eg: an incomplete circle
- simpler to see as a circle than an arc of 330 degrees...
- logos and other visualisations often use this trick



# Source - APRK Topics

### Law of Common Fate

- motion, and elements, moving in the same direction simultaneously
- still perceived as a similar grouping
- drag and drop in interfaces
- uses this perception of grouping
- act of dragging disparate elements imparts concept of group
- the trail of the motion imparts a sense of unity to these interface elements

## Image - Gestalt Laws of Perception



Common Fate/Region

Source - [Web Designer Depot]

### Law of Continuation

- elements within an interface that appear to be a continuation
- perceived by users as belonging together
- a user's focal point will continue along this line or sequence
- until the end or if broken by something else
- peripheral vision will inform focal point...



Source - Web Designer Depot

### Law of Good Gestalt (or Good Continuation)

- our perception of smooth continued lines
- even if they are broken by an intersection or crossing
- eg: multiple lines crossing still perceived as separate single lines
- we see individual lines
- we rarely see the meeting of two angles
- our mind has been taught to perceive the crossing of two lines as simpler
- data visualisation is a good example
- allows us to present multiple lines and expect our users to differentiate
- multiple data results crossing...



Source - APRK Topics

## Video - Gestalt Laws of Perception



### Resources

- Card, S.K., Moran, T.P. and Newell, A. *The psychology of human-computer interaction*. Lawrence Erlbaum Associates. 1983.
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